

## Donor Privacy Policy - Wings of Hope Hospice

### Internet Privacy Policy

Wings of Hope Hospice is pleased to provide information to all of its customers about its online privacy policy. Please be assured that Wings of Hope Hospice uses its best efforts to protect the privacy of visitors to this web site.

### Types of Information We Collect and How It Is Used

Wings of Hope Hospice only gathers personal information, such as, first and last names, home addresses, email addresses and credit card numbers, when voluntarily submitted by you. If you make an online donation, personal information will be collected from you in order to process that donation. With your permission, we will use personal information collected from you to send you information, such as, Wings of Hope Hospice newsletters, special event invitations, and fund-raising campaigns. If you opt-out of receiving such materials, we will not send them to you.

We do not sell, rent, or exchange our mailing lists and we do not disclose any financial information you provide us with any third party. Any personal or financial information we collect during a donation or event will be used solely utilized to process and receipt your donation, to respond to any information requests you may have, or to request voluntary time or monetary contributions to benefit Wings of Hope Hospice in the future.

Sharing of Personal Information Companies may be engaged by Wings of Hope Hospice to perform a variety of functions, such as, assisting with donation collection, providing technical services for our web sites, etc. These companies may have access to personal information if needed to perform such functions. However, these companies may only use such personal information for the purpose of performing that function and may not use it for any other purpose. Other than as provided in this privacy policy, Wings of Hope Hospice does not sell, transfer or disclose personal information to third parties. Wings of Hope Hospice reserves the right to use or disclose any information as needed to satisfy any law, regulation or legal request, to protect the integrity of the site, to fulfill your requests, or to cooperate in any law enforcement investigation or an investigation on a matter of public safety.

Access You are in control of any personal information you provide to us on-line. If at any time, you would like to correct the personal information we have about you or if you would like to change your preferences for contacts from us, you can let us know by contacting us at the postal address listed below.

Cookies "Cookies" are pieces of information that a web site transfers to an individual's hard drive for record-keeping purposes. Cookies allow the web site to remember important information that will make your use of the site more convenient. Like most web sites, Wings of Hope Hospice uses cookies for a variety of purposes in order to improve your on-line experience. For example, we track the total number of visitors to our site on an anonymous aggregate basis. We may also employ cookies so that we remember you when you return to the site. We may associate personal information with a cookie file in that instance. Use the options in your web browser if you do not wish to receive a cookie or if you wish to set your browser to notify you when you receive a cookie. Click on the "Help" section of your browser to learn how to change your cookie preferences. If you disable all cookies, you may not be able to take advantage of all the features of this web site.

Security The security of personal information is a high priority for us. We maintain online and offline safeguards to protect against unauthorized disclosure, use, alteration and destruction of the personal information in our possession. To protect the security of your credit card information, we use the industry standard for Internet security -- Secure Socket Layer (SSL) technology. This Internet encryption standard scrambles data as it travels from your computer to our server. You'll know that you're in a secure area of our website when the "http" portion of the WOHHPC website address in your browser changes to "https." The "s" stands for "secure." When we work with other companies to process credit card transactions, many of those companies also use encryption and/or other security measures. If you prefer not to make a financial donation online, you may also send a check to: Wings of Hope Hospice, 530 Linn St., Allegan, MI 49010.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, donations) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

Links to Other Sites We may offer links to sites that are not operated by Wings of Hope Hospice. If you visit one of these linked sites, you should review their privacy and other policies. We are not responsible for the policies and practices of other companies.

Changes to our Privacy Policy This privacy policy is effective as of February 19, 2018. From time to time, it may be necessary for Wings of Hope Hospice to change this privacy policy, so we suggest that you check here periodically. Rest assured, however, that any changes will not be retroactively applied and will not alter how we handle previously collected information.

How to Contact Us If you have any questions about the Wings of Hope Hospice Internet Privacy Policy, or would like to opt-out of future fundraising communications, please contact us at: Wings of Hope Hospice 530 Linn St., Allegan, MI 49010 269-686-8659 [wings@wingsofhopehospice.com](mailto:wings@wingsofhopehospice.com)